



Privacy Policy

Your privacy is important. This policy document sets out how Brightmove Removals & Clearances (The Company) may collect information you provide to it when trading with this company, or any part of it, what it does with that information, and the choices you have in how the information is treated.

The Company is committed to ensuring that your privacy is protected. Should it ask you to provide certain information by which you can be identified when dealing with it, this will only be used for individual customers or client care, mailing of product details, or individual contact where necessary. It will not sell, distribute or lease your personal information to third parties unless it has your specific permission, or are required by law to do so. It may use your personal information to send you promotional information about third parties which it thinks you may find interesting, but only if you have told it that you agree to this.

What we collect

You are not required to provide any personally identifiable information to it but it may collect information from you as a result of your relationship with The Company, our service providers, by or requesting information from The Company or subscribing to our services.

Such information may include: your name; your postal address; your contact information including your email address, home and mobile telephone numbers; and other information relevant to our requirements.

By using its services and providing personal information you are providing your consent to the use of that information in accordance with this policy.

What we do with the information we gather

The Company uses this information to understand how best to provide a service to you, and in particular: to best manage its relationship with you; to provide services or information requested by you – which may include identity, credit, regulatory and conflict checks; to act for its clients in circumstances which will involve you; to improve its internal record keeping; to improve its products and services; to monitor the performance of its services; and to organise and promote events about its services.

Security

The nature of the internet means there cannot be an absolute guarantee about the security of any information you provide, but The Company is committed to ensuring that your information is held securely, and it believes it applies the highest reasonable standards in order to prevent any unauthorised access or disclosure. The Company has put in place suitable physical, electronic and managerial procedures to safeguard and secure the information it collects online. All of The Company employees are obliged to respect the confidentiality of any information it holds.

Marketing

The Company may from time to time provide you with information it believes may be of interest to you. If you prefer not to receive any information, such as promotional material, you may inform us of your wish by emailing us at: info@brightmoveandclear.co.uk

Controlling your personal information

You have a right to access personal information The Company may hold about you, to have any inaccurate information corrected and to request we stop using your personal details for marketing. You may inform us by emailing us at: info@brightmoveandclear.co.uk NOTE: This policy may be updated from time to time and you should check to ensure you are happy with those changes.

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